



## Part-Time Customer Service Officer

### Walla Walla

- Part-time work – 3 days – approximately 15 hours
- Over-award wages
- Community and family focused employer

### Join us in making our customers smile!

We are looking for a **passionate** and **motivated** employee, who gets satisfaction in helping others achieve their goals. We have an exciting part-time opportunity to join our BankWAW team in Walla Walla. You will be the first point of contact for our customers and will work collaboratively with your branch manager and colleagues to deliver outstanding outcomes for every customer.

#### During a typical day you will:

- Build personal connections with our customers through meaningful conversations
- Respond to customers' transactional needs in the branch
- Help customers with our digital banking options
- Be part of our Inbound and Outbound calling system

#### What will you get?

- Great work environment where we foster collaboration and support career development opportunities
- Great company culture who nurtures their staff to reach their full potential
- Access to our employee engagement and benefits platform
- An Employee Assistance Program
- Health and Wellbeing Initiatives

#### What do you need to succeed?

- A vibrant and enthusiastic personality
- Experience in the banking industry preferable
- Experience working in a customer service environment
- Ability to develop a strong rapport with customers and colleagues alike.
- Strong attention to detail, accuracy and reliability handling data and information
- Strong network and active community involvement
- Great computer skills

#### About BankWAW

BankWAW provides all the banking products and services that you would expect from a modern financial institution. With over 90 staff and 34,000 people banking with us throughout the local region, you will be part of a service-oriented business offering high levels of job satisfaction.

If this sounds like a role that would be suitable for you, send your resume to Corina Wendnagel, [cwendnagel@bankwaw.com.au](mailto:cwendnagel@bankwaw.com.au) by 16 September 2024.

Please note all BankWAW staff must undergo a fit to work checks as entry requirement.